



1. You will watch the video, "Checking into a Hotel". Listen carefully and answer the questions.

1. Where is the man?
2. What does the man say about that place?
3. What do people have to consider when booking a room?
4. What does the man say about "Requesting an early check-in"?
5. What happens when travellers can get an early check-in?

Open questions

- 1.** How do you treat people when they request for something out of a plan?

Explain: _____
_____.

- 2.** Would you do something if someone treats you badly for no apparent reason?

Explain: _____
_____.

- 3.** Do you think most people react positively or negatively when things don't go as planned?

Explain: _____
_____.

- 4.** What do you think about society and behaviour based on it?

Explain: _____
_____.