Teacher:		Grade: Group:
Unit 10 Page 59.	Lesson 55. Date:	
 Students will be able to difference of three specific renovate, and repair). 		ersonal opinions bout changes, renovation and repairs
Stage 1	Stage 2	Stage 3
Prepare in advance • T takes 3 pictures tha illustrate "change" "renovate" and "repair". 1. Get ss to share what notes they added – HW.	 items situation what people are doing etc. 5. T talks about the situation and includes the words in the box on	9. T asks ss to read the three given definitions.10. Tell ss to go out and walk around school to spot some changing, renovating or repairing that is needed – share with the class.
2. T divides the group into 3 teams - explain that there will be some		11. Draw ss' attention to the six pictures below and discuss the questions.
Dumb Talking. a) 1 member of each team passes to the front. b) T tells one sentence tha	6. T gets ss into small groups and asks them to name and label the tools – then discuss the questions	12.T uses ss ideas to show/create some examples – full sentences using the new words.
includes the word repair renovate or change. c) The teams have to dumb-talk the sentence to their friend a	7. Ss take turns sharing answers and explaining what they use the	13. Divide the class into six groups – each group has to write about a picture.
the front. d) The student that gets the sentence on the board writter		14. Remind ss about looking at the example below the pictures.
correctly gets a point for his team. 3. T sticks the posters on the board and asks ss, "what would you	8. T reflects on the answers and gives ss opinions about some real changing, renovations and repairs that have to be done at his home and at school	15. Students share answers with the class – T writes ss' answers on the board for whole class checking.
need to change, renovate, and repair things/places?"		16. Once T confirms the writing is complete and correct, ss will be asked to write all six examples in their notebooks.

HW: Book/Notebook

- Interview 4 people. Have you made a house renovation? How was the experience? What was the result?
- Reflect on the answers: situation and solution.
- Prepare some notes get ready to share.

<u>Feedback from T on language</u> <u>used on need.</u>

U	nit 10 Page 60.	Page 60. Lesson 56. Date:	
			bing home improvement work needed -ed and -ing forms according to uctions
St	tage 1	Stage 2	Stage 3
Pr	repare in advance • T takes 2 pictures of an house – before and a remodeling.	the board and then gets all one by one, saying in one to for	ss, vocabulary section – look at the pictures and study the new words.
	Get ss to share what they grom the interviewing – HW.	ring – HW. home?	help to complete the prompts for the second picture.
	 T pastes the 2 pictures on board and asks ss to discuss: What do you think aboth the pictures? What did the workers do get the remodeling? Do you like the change? T asks ss to look at the text page 60 – highlight the words bold and pay attention to withey mean. 	question and gets some ss extend their ideas using t words. 9. T divides the class into sm groups, each group writes three small pieces of paper t words changed, renovated, a	 15. Ss complete the prompts for pictures three and four. 16. Whole group checking - T gets ss to share answers - T confirms the answer is complete and correct. Feedback from T on language
4.	Get ss to read the text replace the words in bold by meanings – then get ss to list and follow the text in the book	bold by the get ss to listen have to practice with the sar question "What would you like"	ey ne to ns,
5.	Pair work - 5-minute discussi Why are all the words in b important when talking ab- home improvement work?	words in bold talking about work? words "changed, renovated a repaired", he/she has to use the word for his/her answer.	nd nat
6.	Ss share with the class – T refle on the sharing and does so cueing if needed.	and does some	

Teacher: ______ . Grade: _____ Group: _____

HW: Book/Notebook

- Find 2 pictures that show other difficulties similar to the ones used in today's class.
- Interview 2 people show them the pictures and ask them to explain what should be done make sure they can use the words hole, torn, lost, stained.
- Write their answers/ideas in full sentences.
- Prepare some notes get ready to share.

Teacher:				Grade:	_ Group:
Unit 10	Page 61.	Lesson 57.			
	vill be able to tal and circumstances an		Making suggestion		rvice situations
Stage 1	Sto	age 2		Stage 3	
from the interview	ing – HW.	T guides ss througe completing the following three pi	prompts for the	teams – di	ne group into small scuss the Customer rience questions.
T writes on the heading Car d	ne board the lifficulties	Do the writing on		14 Taets ss read	ding by paragraphs –
3. Ss brainstorm diff ss' ideas aroun- and draws a sr each to get ss talking – say whe	iculties – T writes d the heading nall line ahead extending the	to have a refere about them be responsible for prompts.	nce – remind ss eing the ones	discuss wha each is – g specific	t the main idea in get ss to spot some information using pronouns: what,
4. Treflects on ss' ar some cueing.		Once I confirm complete and c	orrect, ss will be	interrogative	me questions using pronouns – ss spot tion to answer the
5. Draw ss' attention difficulties words them aloud.	- get ss to read 11.	allowed to write in their books. 11. Draw ss' attention to the list below the pictures – explain that		questions, a and, when say where,	nswer the questions, correct, ss have to exactly – in the the information is.
6. T tells ss to a difficulties word definitions – T show for ss to name	ds and the vs some pictures	is the complete words about dif- far – get the a groups and tell	ficulties seen so class into small		follow the text in the
shown. 7. T gets ss to think		options for t mentioned.	he conditions	remind ss ab	swer the questions – bout using colours to information for each
the problems – in writes ss' ideas on	L1 if needed – T the board.	Whole-class shari on the important when handling c	ce of being wise	question.	from T on language

HW: Book/Notebook

• Interview 4 people – ask them... Let's suppose you bought a product you liked when you saw it in a store, but when you got home and unboxed it, it was not the same as the one you saw in the store – what would you do?

– a wise mind knows when to act

• Reflect on the answers and write a small conclusion about each person interviewed.

and when not to.

• Prepare some notes – get ready to share.

used on need.

Teacher:	·	Grade: Group:
Unit 10 Page 62.	Lesson 58. Date:	
 Students will be able to ta experiences, make complair solutions. 	· · · · · · · · · · · · · · · · · · ·	bout customer service experiences complaints and suggestion solutions
Stage 1	Stage 2	Stage 3
 Get ss to share what they got from the interviewing – HW. T writes 6 lines on the board to play "hangman" - ss try to guess the letters and finally get the word "refund". When ss discover the word, T divides the group into 2 teams - ss have to write the best meaning for "refund". I member of each team passes to the front and reads out the meaning - T decides which has a better structure – he also thanks the other teams and gives feedback. Draw ss' attention to the big box on page 62 – explain that it has the words needed for the definition of refund – ss look at the words and try completing the prompt. T reflects on fair and unfair refunding. 	 7. I divides the group into small teams – discuss the Customer Service Experience 2 question. 8. I gets ss reading by paragraphs – discuss what the main idea in each is – get ss to spot some specific information using interrogative pronouns: what, where, when, who, etc. 9. I makes some questions using interrogative pronouns – ss spot the information to answer the questions, answer the questions, and, when correct, ss have to say where, exactly – in the paragraph, the information is. 10. Ss listen and follow the text in the book. 11. Get ss to answer the questions – remind ss about using colours to identify the information for each question. 12. I explains that there is another customer service experience to study – ss listen and take notes on what happens, who is right, who is wrong, or what other actions the people can have taken. 13. Whole-class sharing notes – read the conversation and use the words in the box to complete it – listen again to check answers. 	14. T asks some students to pass to the front and act out the scene – suggest that the behavior must be exaggerated – just to make it fun. 15. Discuss the questions below the picture – pair work – then T gets some ss to share their point of view - T does some cueing, just if need. Feedback from T on language used on need.

HW: Book/Notebook

- Interview 2 people Have you ever asked for a refund? How come? Explain the whole situation and the
 result
- Prepare some notes get ready to share.

Teacher:			·	Grade:	Group:
Unit 10	Page 63.	Lesson 59.	Date:		
	be able to sh ions or actions lem.		Expressin problemsExplaining		solutions for specified on decisions
Stage 1	S	tage 2		Stage 3	
 T divides the group Ss take one iter schoolbag. Ss have the front and say be things about it. One of the two the support the good pother one has to convinces more perother team that the on support or of stronger. Pair work – ss look of and describe ther then use the words label the things in the T reflects on how 	m from their re to pass to ad and good reams has to ourchase. The omplain. The team that exple from the eir statements complain are at the pictures m in detail — to name and the pictures. The annoying it is	Get ss to share from the interview I reflects on the explains that son possible to ask for informal and form can be an accompanies know doing something Ss read the defirethe words. I divides the greams - ask ss Grammar section I. In groups – ss haw to complete the ss work on it, I wron the board for checking reference.	sharing – then netimes it is not or a refund, but nal complaining option to get wing they are wrong. Initions and write roup into small to study the ites the prompts or ss to have a	attention the gramm they will se solutions of the proble 14. T does so board fo language then T g do some class. 15. Remind ss identify co language important Feedba	ass studying – draw so to the second part of the second part of mar section – tell ss that ee two ways to suggest or actions to take forms above. The examples on the results of the second part of the se
when those things share if they've experiences.	had similar	time an answer how language writing it on the the times answer thank for the try that something show how it can fit the prompt all prompts are correct, ss will write them in their	answers – every is OK, explain was used while board, but for ers are not OK, express kindly is missing and be adjusted to when T confirms complete and be allowed to		

HW: Book/Notebook

- Interview 2 people ask them about a solution to one easy problem and one difficult problem they have had.
- Prepare some notes get ready to share.

Te	eacher:		Grade: Group:
U	nit 10 Page 64.	Lesson 60. Date: _	
	 Students will be able to of suggestions for specific pr 		caking suggestions Explaining how to face a situation
Si	tage 1	Stage 2	Stage 3
1.	Get ss to share what they g from the interviewing – HW.	8. Whole-class discussion: ss the first and second pictu page 64 – discuss on	ures on project section.
2.	T asks ss to choose a partner ar discuss their homework – w there a better solution?	9. Ss share and T writes ss' no the board – T uses ss' no	instructions and make sure they be to on have a clear understanding of what they have to do.
3.	Some ss share their example again and share if they have judicarned that there were mooptions.	st take.	eams – 17.T reminds ss about the points to cover listed in the instruction section.
4.	T reflects on the answers are extends the talking by explaining other ways to offer or suggestallutions – just if needed.	d the points for the first pictur	re. 18. Ss make a draft and discuss it – any adjusting to be done? ases or 19. Whole-class checking: ss listen to
5.	Draw ss' attention to the fi section on page 64 – tell ss choose some of the probler mentioned in the first threactivities – T shows ss how to u and complete the prompts talk about those problems.	proof that a point has covered. Example Problem: Some wood deco	projects. 20. T reflects on ss' performance and language learning – T does some cueing, just if needed.
6.	Once T confirms the prompts a complete and correct, ss will be allowed to write in their books.	e	ng the
7.	Remind ss about using colours identify core language - that language that is doing the important work in the examples	o lis 13.T reflects on how useful	e points ag part, hrough once T mplete

HW: Book/Notebook

• Check the notes you made during this unit and add any points or information missed.

write in their books.

• It would be great you could add some more notes, examples or a list of words you found useful or words you'd like to learn.